As per RBI circulars *DBOD*. No. Leg BC. 91 /09.07.005/2007-08 dated June 4, 2008; DBOD.No.Leg.BC.123/09.07.005/2008-09 dated 13th April 2009, DBOD.No.Leg.BC.38/09.07.005/2012-13 dated 5th September 2012, DBOD.No.Leg.BC.113 09.07.005/2013-14 dated May 21, 2014 and DBR.No.Leg.BC.96/09.07.005/2017-18 dated 9th November, 2017 all banking services are being provided to persons with disabilities.

UCO BANK is committed to providing all our services to customers with disabilities without discrimination.

The RBI guidelines have been upheld and the internal circular will be displayed in due course of time.

We are committed to make our websites, net banking and mobile banking compliant to Web Content Accessibility Guidelines (WCAG).

Our bank has accessible ATMs set up as per the 'IBA Standards on Accessible ATM'. Details about talking ATM locations can be seen in the file attached here. << Link containing the details of talking ATMs>>.

In case of a customer with disability facing any difficulty in receiving any services of the Bank please contact:-

Sri. A.K. Baruah

Assistant General Manager

Customer Services & Customer Complaints Cell,

Strategic Planning Department

UCO BANK

Head Office-1

2nd Floor, 10 B.T.M. Sarani

Kolkata-700001

Phone no. 033-44557970

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Download "BANKERS' GUIDE FOR CUSTOMERS WITH SPECIAL NEEDS AND PERSONS WITH DISABILITIES" book Compiled by Indian Banks' Association. BANKER'S GUIDE