

Addendum 1 - Clarification to queries sought by bidders on RFP for Selection of Application Service Provider for providing e-Procurement Services for procurement of various requirements of the Bank

RFP Ref.NO. IT/2010-11/1628 dated 04/11/2010

Sl. No.	Reference	RFP Clause	Clarification sought by Bidder	Bank's Response
1	Clause 3.8 Introduction, page 4	The Bidder shall have complete IPR (Intellectual Property Rights) to the software.	Is it possible to remove the clause as in order to bid with ISV partner ?	No, there shall be no change in RFP with respect to this query.
2	Annexure I, page 10, Database Security	Database security norms	We can suggest simple & open solution which can block and monitor all users, including DBA from tampering data and also provide tamper proof audit logs in various formats for auditing.	Audit log relating to particular e-tendering activity would be shared by the bidder with the Bank only.
3	Annexure III, Page 17, Functional/ Technical Requirement, SI No 5	Ability to set maximum size of single file upload and maximum size for multiple file upload depending upon tender requirements.	E-tendering suite term means complete based form creation system and tools and participation by vendors by keying the details online, and NOT only downloads of the tender document, and	Accepted

			filling the same and re upload to the system.	
4.	Annexure VIII, page 32, Scope of Work, Training	The Bidder shall train minimum 5 personnel of the Bank at each site as well as minimum one representative of each supplier by the certified and trained engineers /personnel of the Bidder on the e-procurement solution used for conducting online events.	No of sites where onsite training is to be provided.	Onsite training is required at HO IT Department and 5 Zonal Offices.

NOTE: Bank at its discretion may get the e-Procurement Service activity including the software audited in-house or by outside agency. The Vendor must rectify the discrepancies/observations in the system, as per the audit report in consultation with the Bank.

All other terms and conditions of the above RFP will remain unchanged.

We hope the above clarification would definitely satisfy queries of all vendors and response would reach us on scheduled date and time.

Date: 16/11/2010

Asst. General Manager (IT)