

HO/IT/2011-12/256

23-05-2011

To,

**ALL THE PROSPECTIVE BIDDERS (RFP REF NO. HO/FID/2/15/2011-12 Dated 11/04/2011)**

Dear Sir(s),

**Sub: Pre-Bid Queries Reply – Request for Proposal (RFP) for Implementation of ICT Based Financial Inclusion Project**

Please refer to our RFP NO. HO/FID/2/15/2011-12 Dated 11/04/2011 for Implementation of ICT Based Financial Inclusion Project.

In this context and further in continuation to our letter no. HO/IT/PKS/2011-12/149 dated 02/05/2011, we would like to inform that the Bank has received certain queries from different vendors on above RFP, which have been compiled and replies/clarifications are being attached for your convenience and responding to our above RFP on time.

We hope above clarifications would definitely satisfy queries of all bidders and response would reach us on scheduled date and time.

Yours faithfully

Asst. General Manager (IT)  
UCO Bank, Head Office

**UCO BANK Pre Bid Queries – RFP - Financial Inclusion**

**RFP REF No. :HO/FID/2/15/2011-12 -Dated -11/04/11**

SI #	Page No	Point No	Main Section Name	Clarification point as stated in the tender document	Query	Bank Response
1	15	6	Eligibility criteria	The bidder would provide..... finance version 7.0.19 for...intervention	<p>Bank may please consider taking an undertaking from the TSPs for this criterion to develop the interface of Finacle version 7.0.19 in a stipulated time.</p> <p>Please note, we can give the proof for Finacle version 7.0.18.</p>	<p>The clause has been modified and may be read as under:-</p> <p>“The bidder would provide documentary evidence of having tested and successfully implemented two way interfaces with Finacle Version 7.0.x or higher version for updating account level information/enrolment information /transactions details, etc in Finacle database without manual intervention.”</p> <p>Bidder to have ready application to capture KYR and KYR+ complaint enrolment data.</p>
2	15	7	Eligibility criteria	Should have a network of Rs. 20 crores....	<p>We request the bank to consider positive network of the vendor.</p> <p>Bank has asked in its previous RFP Ref No. PS-1685/2010-11, Dated 07/12/2010, that “The bidder shall have a Positive Net Worth for last three consecutive years” (Point no. 7 of Eligibility Criteria).</p>	<p>The clause has been modified and may be read as under:-</p> <p>Bidder shall have a positive Net Worth for the last three consecutive financial years.</p> <p>(Networth is to be calculated as follows: Capital Funds (Paid up equity capital + Paid up preference shares + Free reserves) – (Accumulated balance of loss + Balance of deferred revenue expenditure + other intangible assets).</p>

3	22	3.14.3	Bid security	Bid security of Rs.25 lakhs .... Issued by Nationalised Bank.....	<p>a. We request the bank to reduce the Bank guarantee amount to 15 Lakhs.</p> <p>b. Bank may permit the vendor to take the Bid security in the form of Bank guarantee <b>from any Schedule Commercial Bank</b></p>	No Change in RFP
4	50	5.3.1	Intermediate Server & Req.	Provide and maintain.....between DC & DR	<p>Bank may also please indicate:</p> <p><b><u>FOR ALL 5 RRB AND UCO Bank</u></b></p> <p>a. The location of the <b>DR and DC</b></p> <p>b. Nature of connectivity between</p> <ol style="list-style-type: none"> <li>1. Intermediate Server and DR Server.</li> <li>2. Bank's CBS and FI Server.</li> <li>3. Can we have one single server for all RRB</li> </ol> <p>If the vendor has to provide the same then nature of connectivity and bandwidth of the connectivity required may please be specified.</p> <p>This has commercial implications and Bank's clarification will help us quote appropriately.</p>	<p>a. Location of DR &amp; DC are Kolkata and Bangalore respectively.</p> <p><b>b. Connectivity between</b></p> <ol style="list-style-type: none"> <li>1. Intermediate Server &amp; DR</li> </ol> <p>And</p> <ol style="list-style-type: none"> <li>2. CBS &amp; FI Server Will be through LAN.</li> <li>3. The system integrator of RRB will provide the FI Server.</li> </ol>
5			General	Business correspondent	Bank may please consider having 1000 customers per BC	No change
6			General		<p>Bank may please elaborate on</p> <ol style="list-style-type: none"> <li>a. Pilot project- The Number of villages to be covered and duration of pilot project.</li> <li>b. Project period</li> <li>c. Enrolment Period</li> <li>d. Number of districts to be covered- state wise</li> </ol> <p>Bank may please explain as the above points have impact on commercial Bid.</p>	<p>Project period, enrolment period is already mentioned in <u>Clause 2 of RFP.</u></p> <p>District wise and state wise list will be shared with selected bidder.</p>