

# **UCO m-Passbook**

UCO Bank has launched Mobile Based Application “**mPassbook**” on our 73<sup>rd</sup> Foundation Day.

## **1. Eligibility for availing UCO mPassbook**

Any active Account Holder of the Bank with valid mobile number in customer profile is eligible for UCO mPassbook. It covers all types of deposit & advance accounts. Joint Account holders can register separately for mPassbook. Joint Accounts will be available in the profile of all account holders. After registration of mPassbook, all the accounts of the customer available in the customer ID will be linked to mPassbook Profile.

## **2. Process of Registration :**

After downloading the application, customer can register using the option **UCO mPassbook Register**. System will ask to submit Account number and registered (in Finacle) mobile number. After successful validation of the details submitted, Name and Customer ID of the customer will be shown. In case of Joint Accounts, customer ID of all account holders will be shown. After selecting the appropriate customer ID, One Time Password (OTP) will be sent on registered mobile number of the customer. After submission of correct OTP, customer is required to generate four digits MPIN. After successful registration, customer may login to the application. For every download of the application user need to register again. Same user can register in multiple devices simultaneously.

## **3. mPassbook in Multiple Languages**

mPassbook is available in 12 Languages. These languages are Hindi, English, Malayalam, Tamil, Kannada, Telugu, Marathi, Gujarati, Assamese, Bangla, Oriya and Panjabi. User may select the language of the choice and mPassbook will be available in the selected language.

## **4. Services Offered through UCO mPassbook**

### **i. Passbook:**

Now customer can have Digital Passbook equivalent/similar to the manual passbook on mobile phone. The same can be shared using email, WhatsApp, Facebook, Bluetooth etc. Change account option is given under

Passbook tab. Customer can any time change account number and have digital passbook for that account.

ii. **A/c Statement:**

Customer can generate statement of account in PDF or Excel format and send an email.

iii. **Personal Ledger:**

Personal Ledger keeps track of expenses incurred during the month on various items such as food, education, fuel etc. and helps to analyse it accordingly. To get an entry/data under Personal Ledger, customer has to visit passbook section, open transaction and Link the transaction to Personal Ledger. The Components under Personal Ledger are Education, food, Fuel, Grocery, Health and Travel. Customer can create new components as per their requirement.

iv. **Change MPin:**

MPin Change option is provided in "Change MPin" under HOME PAGE. Customer may change the MPin any time. However, if user has forgotten his PIN, Forgot Password option is available in Login Screen itself.

v. **Settings:**

Under settings tab, customer can customize mPassbook components such as set Default Passbook A/c, Display Order, Transaction per Page and chose Language etc.

To Download UCO mPassbook application, please visit Marketplace of your mobile phone.